

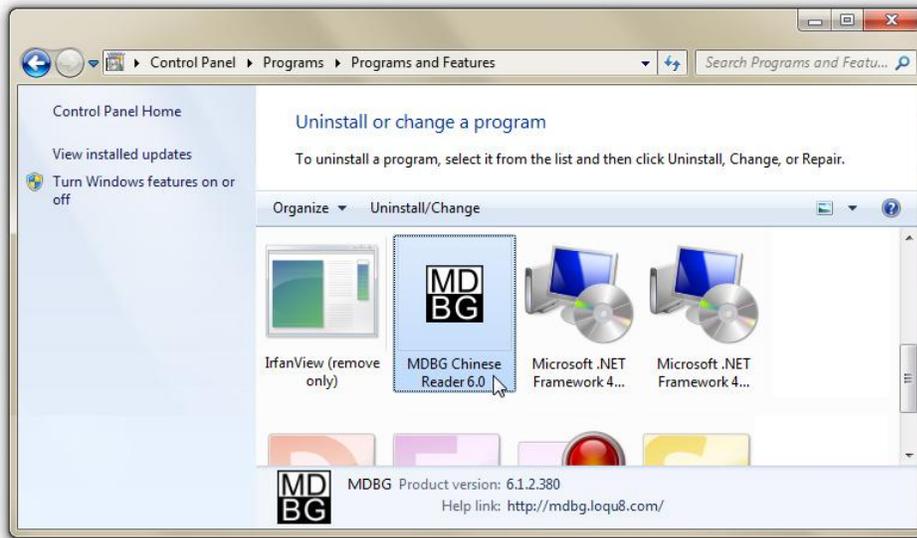


TECHNICAL BULLETIN

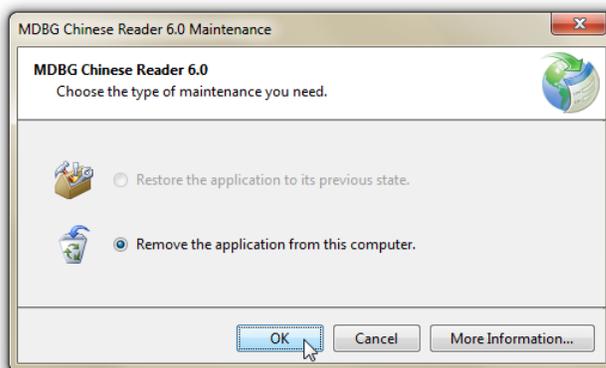
Uninstall Chinese Reader 6

A. Windows Control Panel

MDBG Chinese Reader is a **standards-based application**. Use the Windows Control Panel to uninstall the program.



1. Click on the **MDBG Chinese Reader** program icon
2. Click **Uninstall/Change**
3. Choose **Remove the application from this computer**. Click OK and follow the on-screen instructions



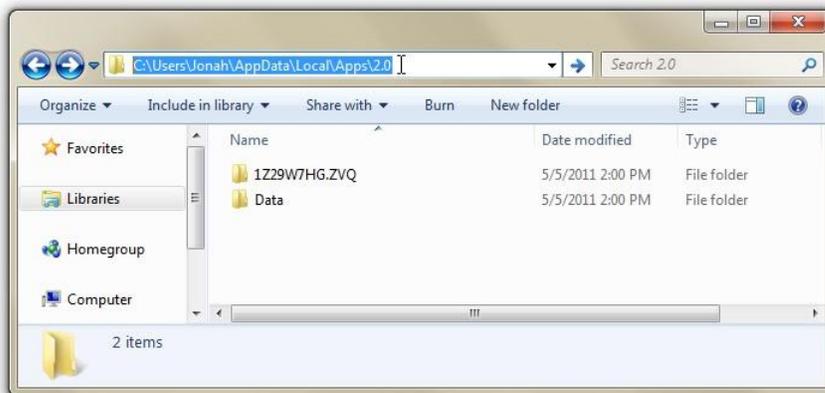
B. Clean Uninstall for Windows 7 and Vista

MDBG Chinese Reader uses Microsoft's ClickOnce technology to install and update program files. If this installer becomes corrupt:

- Uninstall MDBG Chinese Reader using the Windows Control Panel (described on page 1)
- Delete files and manifests from the ClickOnce folder (this page)
- Re-install MDBG Chinese Reader (page 4)

To delete the files:

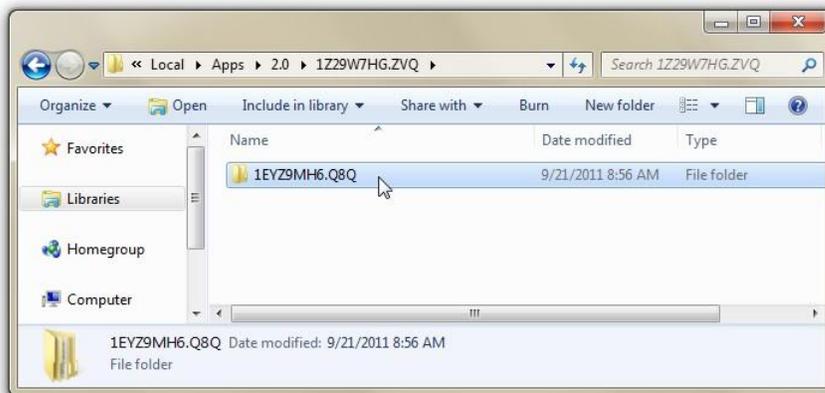
1. In Windows 7 or Vista, navigate to: `C:\Users\User\AppData\Local\Apps\2.0`
Substitute your user name for `User`. For example if your user name is `Jonah`, then navigate to `C:\Users\Jonah\AppData\Local\Apps\2.0`



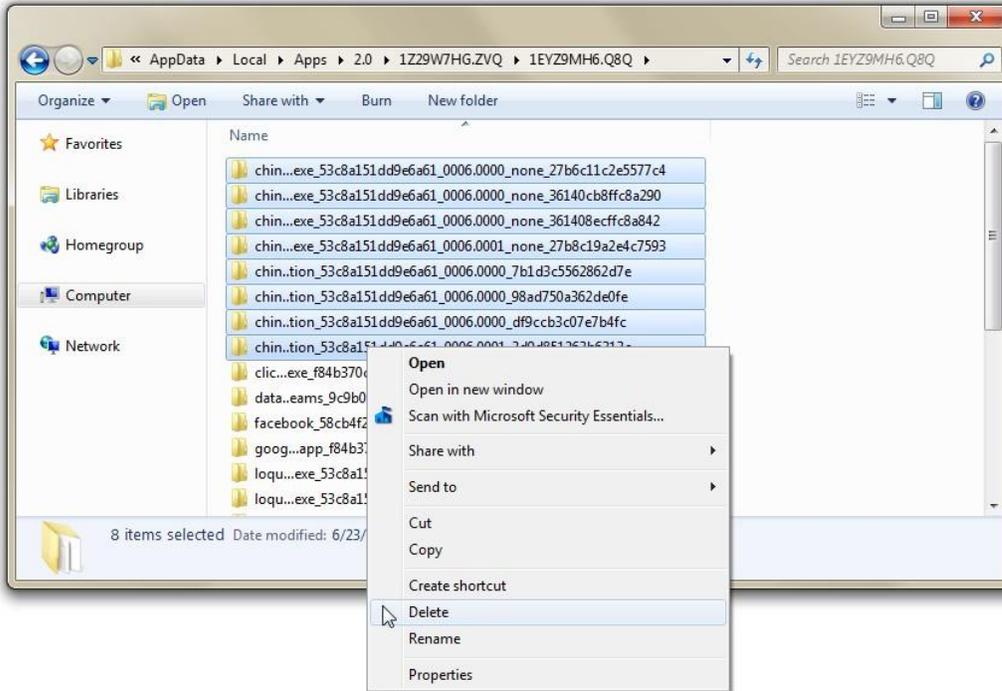
Tip: For Windows XP users, see *E. Clean Uninstall for Windows XP*.

Tip: If you are unable to reach this location, see *D. View Hidden Folders in Windows 7 and Vista*.

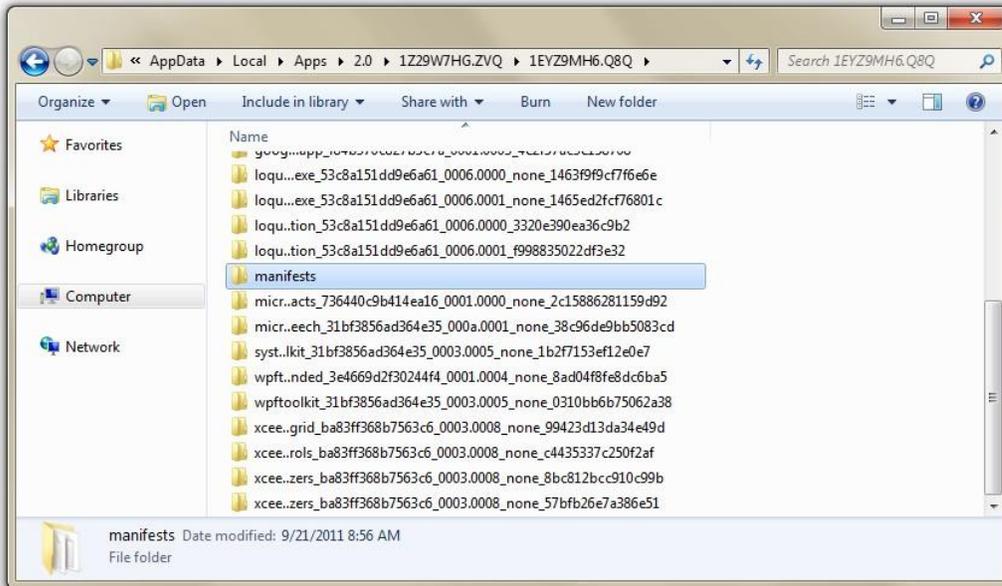
2. Open the folder with the "random number/name" (**not** Data). In the example above, open 1Z29W7HG.ZVQ
3. Open the next folder with a "random number/name." In this example, open 1EY29MH6.Q8Q



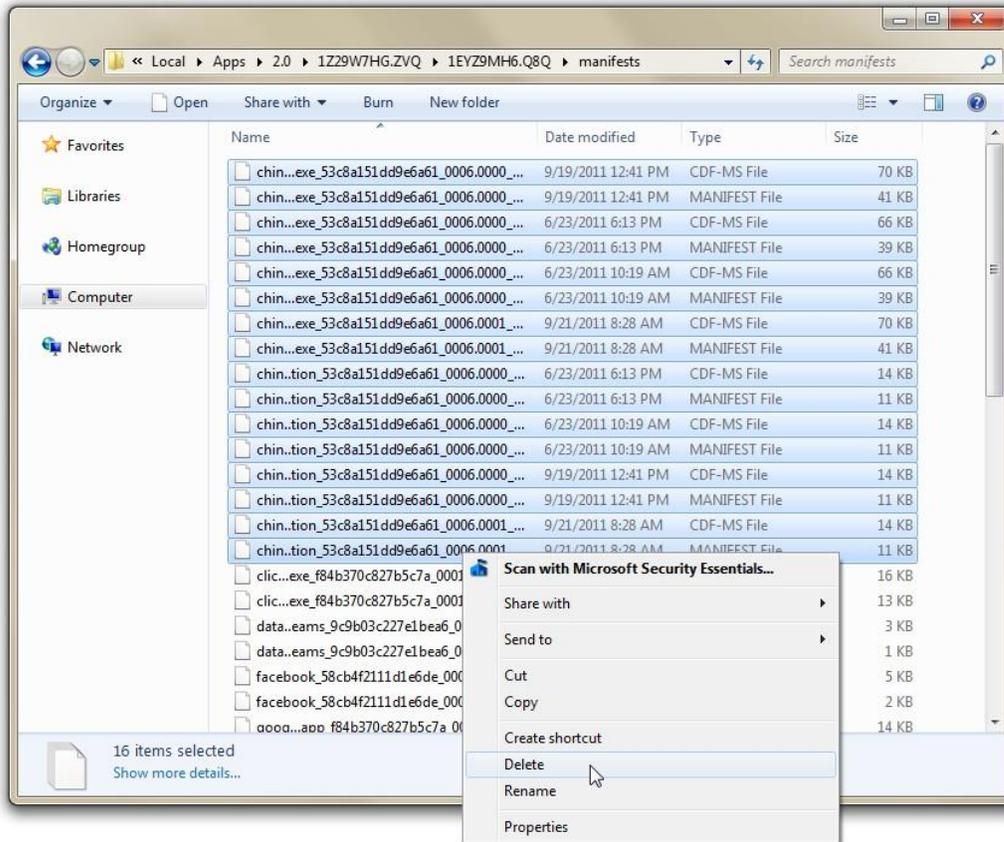
4. Delete the folders starting with chin...exe and chin...tion



5. Scroll down and open the **manifests** folder



6. In the manifests folder, delete the files starting with chin...exe and chin...tion

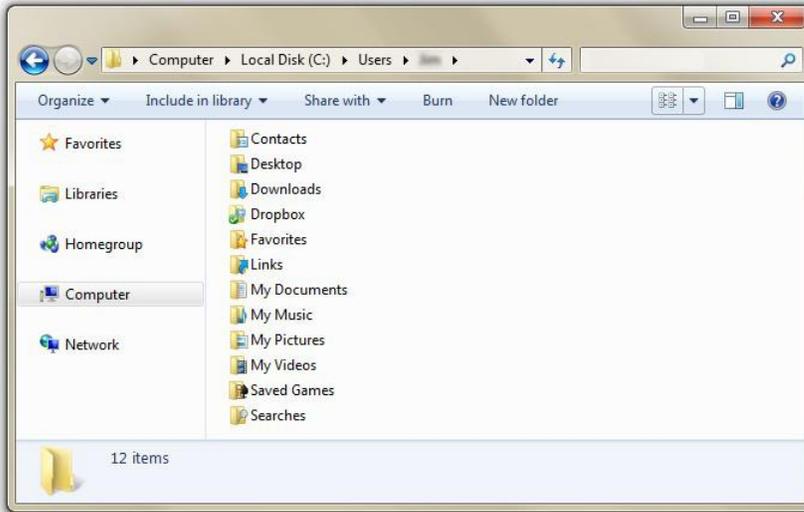


C. Reinstall Chinese Reader

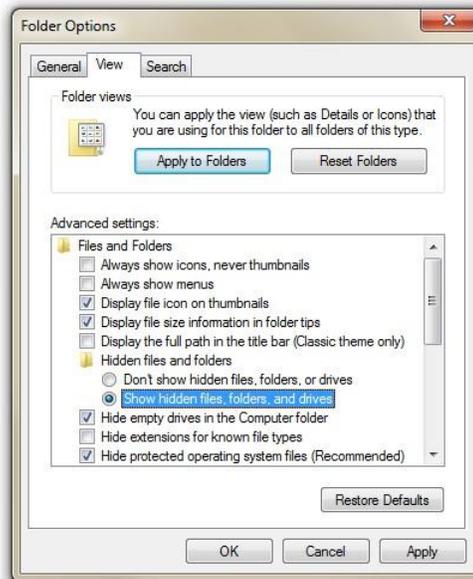
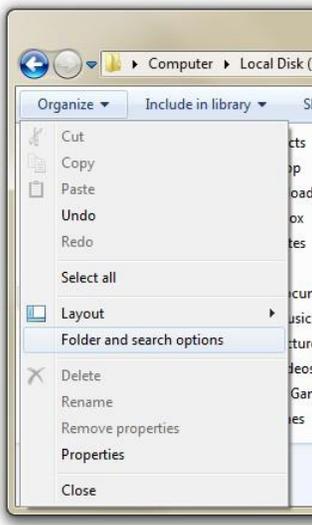
From your web browser, download MDBG Chinese Reader from <http://mdbg.loqu8.com/download/cr6> and follow the on-screen instructions. After the installation is completed, restart your system.

D. View Hidden Folders in Windows 7 and Vista

If you are unable to navigate to `C:\Users\User\AppData\Local\Apps\2.0`, reach these files by un-hiding them.

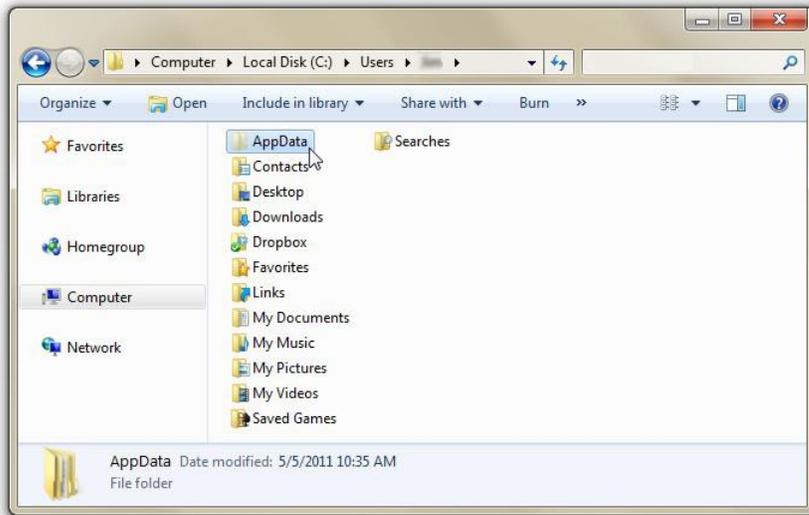


1. From your user folder (e.g., `C:\Users\Jonah` if your user name is Jonah), click **Organize > Folder and search options**.



2. Select **Show hidden files, folders, and drives** and click OK

3. You should now see **AppData** at the top of your Windows listings. Complete the *Clean Uninstall* steps starting on page 2.



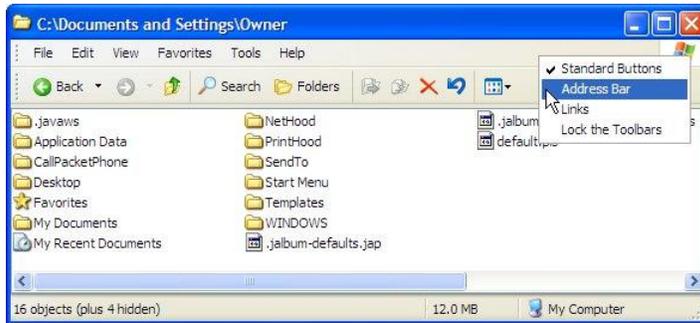
E. Clean Uninstall for Windows XP

MDBG Chinese Reader uses Microsoft's ClickOnce technology to install and update program files. If this installer becomes corrupt:

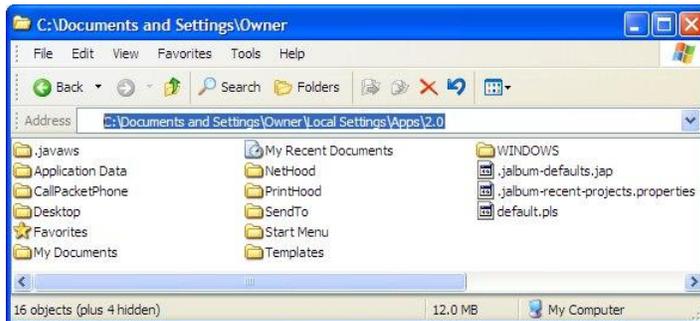
- Uninstall MDBG Chinese Reader using the Windows Control Panel (described on page 1)
- Delete files and manifests from the ClickOnce folder (this page)
- Re-install MDBG Chinese Reader (page 9)

To delete the files:

1. Right-click the Windows XP toolbar and check **Address Bar**



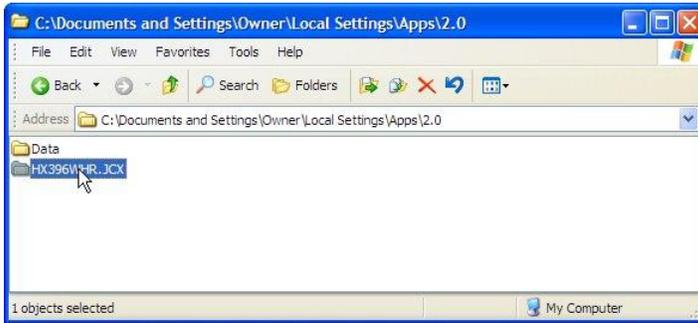
2. Navigate to: `C:\Documents and Settings\Owner\Local Settings\Apps\2.0`



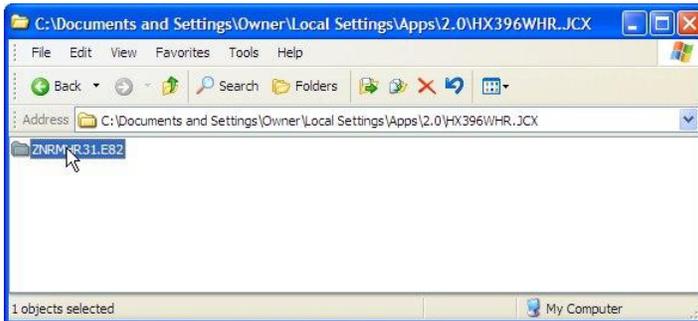
Substitute your user name for **Owner**. For example if your user name is *Jonah*, then navigate to `C:\Documents and Settings\Jonah\AppData\Local\Apps\2.0`

Tip: If you are unable to reach this location, see *G. View Hidden Folders in Windows XP*.

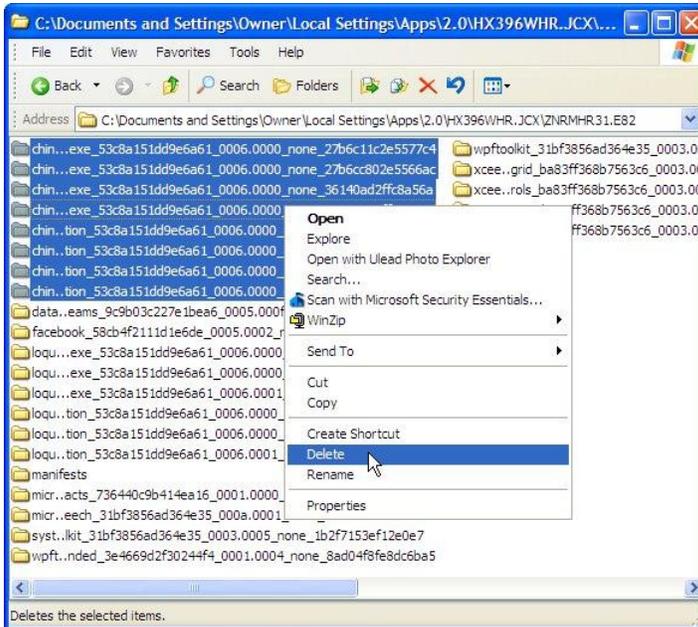
- Open the folder with the “random number/name” (**not** Data). In the example below, open HX396WHR.JCX



- Open the next folder with a “random number/name.” In this example, open ZNRMR31.E82

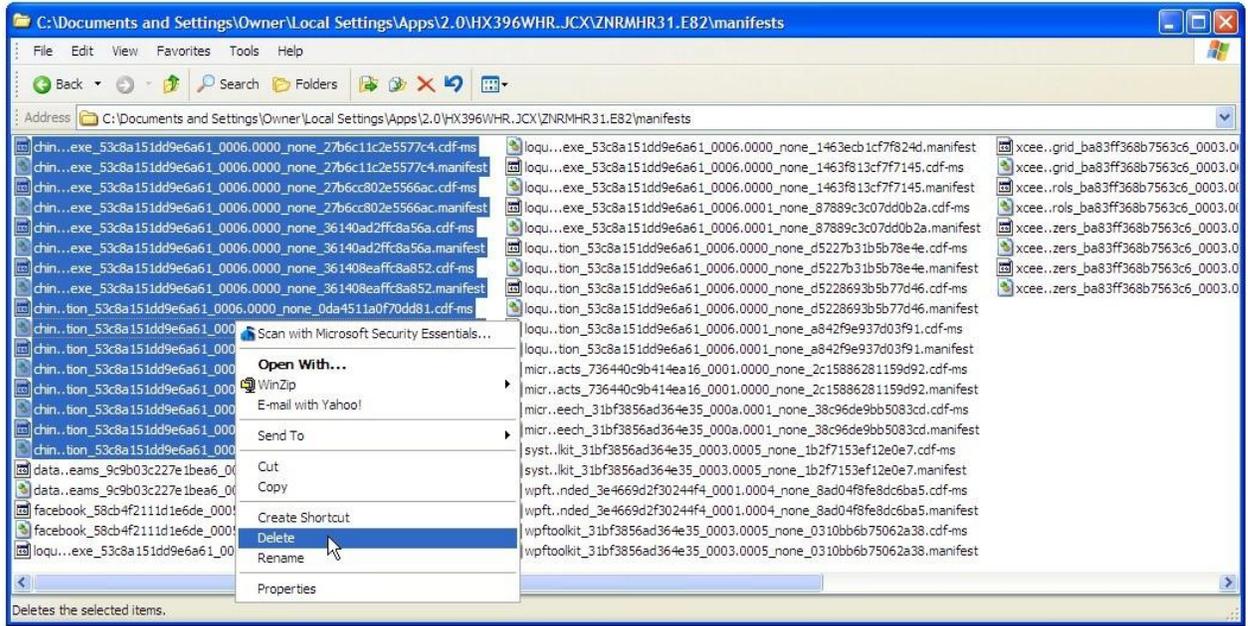


- Delete the folders starting with chin...exe and chin...tion



- Scroll down and open the **manifests** folder

7. In the **manifests** folder, delete the files starting with **chin...exe** and **chin...tion**



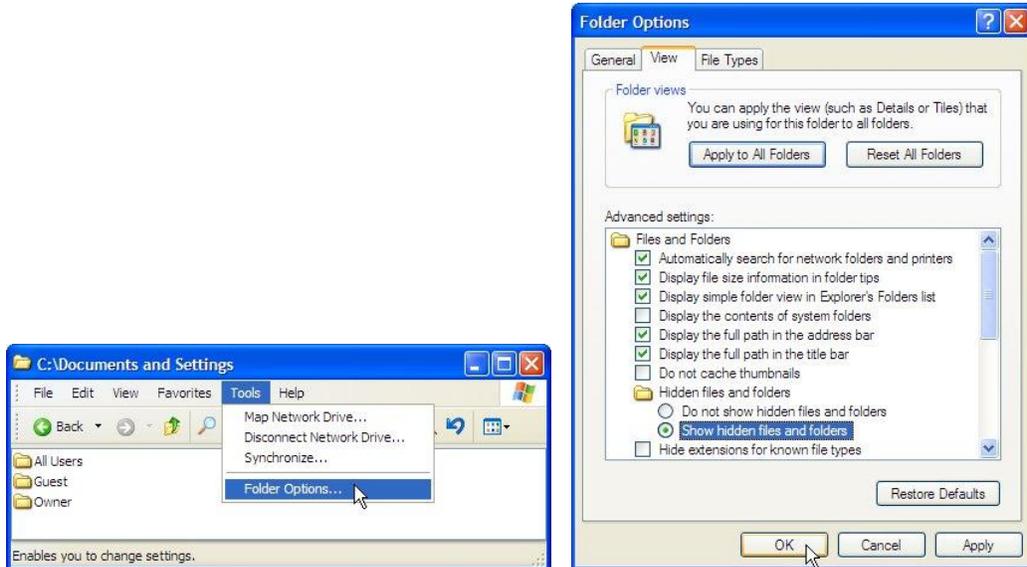
F. Reinstall Chinese Reader

From your web browser, download MDBG Chinese Reader from <http://mdbg.loqu8.com/download/cr6> and follow the on-screen instructions. After the installation is completed, restart your system.

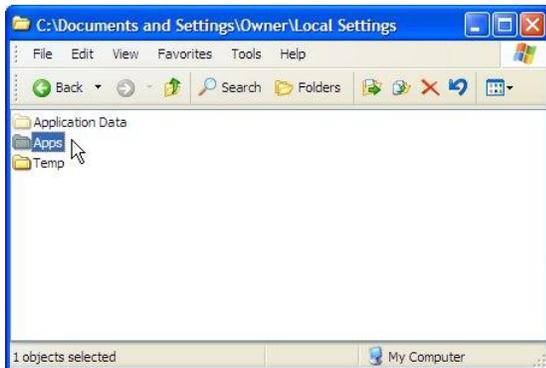
G. View Hidden Folders in Windows XP

If you are unable to navigate to `C:\Documents and Settings\Owner\Local Settings\Apps\2.0`, reach these files by un-hiding them.

1. From your user folder (e.g., `C:\Documents and Settings\Jonah` if your user name is *Jonah*), click Tools > Folder Options and View.



2. Select **Show hidden files and folders** and click OK
3. You should now see **Apps** at the top of your Windows listings. Continue the *Clean Uninstall* steps on page 7.



Download a free 15-day trial of MDBG Chinese Reader from <http://mdbg.loqu8.com> and experience the power of augmented learning.